

Synergy Solution for Insurance and Legal Industries

Insurance Market

Synergy IXS understands the needs of insurance carriers for accurate patient medical records. Whether you're underwriting a new policy or reviewing a claim, you need the most complete picture of an individual's health, past and present. You need the information to be prompt, you need it to be reliable to insure accurate decisions, and, you need it to be provided at the best possible price.

Synergy offers a comprehensive, centralized medical record retrieval and management solution that can be easily customized to achieve accurate underwriting and reimbursement at a lower cost. The easy-to-use synergy web application is flexible enough for all users to quickly order, track, retrieve, and view digitized records through a secure online account.

Health Insurance

Health payers need the ability to quickly access, organize, and interpret member medical record data to maintain appropriate levels of reimbursement, ensure provider payment integrity, and sustain high quality of care. We have established relationships with medical facilities across the country that allows for faster record retrieval and lower medical record acquisition costs.

Life Insurance

Attending physician statements (APSs) are a critical piece of the life insurance underwriting process. The ability to get the APS securely, immediately and at the lowest price possible is essential for any life insurance carrier.

Many times the underwriting process is slowed because of delays around acquiring applicants medical records. Synergy IXS streamlines APS retrieval, enabling you to close your policies faster. ▼

Key Benefits

- Streamline and improve medical record retrieval.
- Lower internal costs for record retrieval.
- Reduce turn around time for receiving records.
- Improve accuracy of medical records.
- Improve organization and management of records.
- Free up staff to work on higher value tasks.
- Access records anytime, anywhere, including from mobile devices.
- Reduces the burden of making individual medical provider payments: Synergy pre-pays providers.

Client Organizations

- Insurance carriers
- Broker general agents
- Legal defense firms
- Third party administrators
- Self-insuring Employers
- Plaintiff law firms

Claims Record Retrieval

Insurance claims are a central part of our medical records retrieval operation. When an individual makes a claim against any type of policy – health, long-term care, life or disability – we can quickly obtain all of the necessary medical records anywhere in the U.S. Our trained claims specialists will assemble a complete health history so carriers can make informed payment decisions.

We service all organizations involved in the life and health insurance industries including Carriers, Broker General Agents (BGAs), Independent Agents, Legal Defense firms, Third Party Administrators (TPAs), and self-insuring Employers.

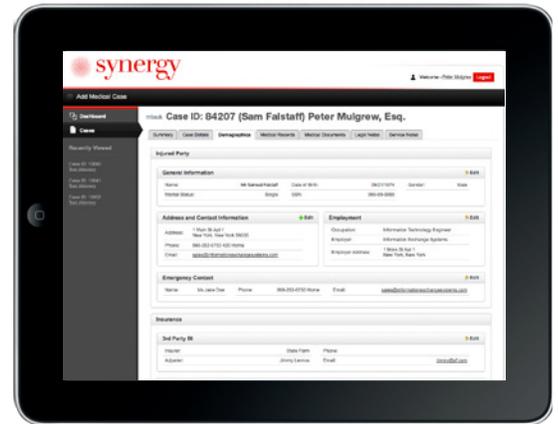
Legal Market

Legal firms, whether working as defense or plaintiff attorneys, must balance aggressive litigation with the massive work behind discovery and case management. The amount of work required for medical record retrieval alone can be very costly and time-consuming, yet these records can be the most important documents needed for strong cases. Attorneys need records fast, but they also need a retrieval system that eases discovery and strengthens litigation cases.

The Synergy on-line medical record retrieval system is designed to simplify the retrieval of records and take the burden off of the legal firm. It allows an otherwise non-billable expense to become billable and is flexible enough for any legal professional to quickly order, track, retrieve, and view digitized medical records. Synergy is easily integrated with case management software for fast click-of-the-button medical record retrieval.

Legal Defense

Legal defense firms representing insurance carriers and their corporate insureds across the country require the retrieval of thousands of medical records. Synergy IXS is a leading national provider of medical record retrieval services for the legal industry. We provide record ▼



Secure online access to your medical records 24 x 7.

Legal Defense Cases

- Pharmaceutical liability
- Catastrophic cases
- Environmental cases
- Complex litigation
- Mass tort
- Class action
- Multi district
- Personal injury
- Premises liability
- Product liability
- Medical malpractice
- Vehicle accident
- Asbestos
- And more

retrieval for insurance defense cases, both for legal counsel and claims departments.

Synergy's web-based system supports defense teams in major pharmaceutical product liability cases, catastrophic and toxic environmental cases, and complex litigation such as mass tort, multi district, class action lawsuits, and many others.

Plaintiff Personal Injury

The Synergy web application for medical record retrieval is used by plaintiff law firms for personal injury cases of all types including auto, truck, train, and plane accident, wrongful death, medical malpractice, product liability, product recall, construction accident, premise liability, birth injury, work accident, government liability, nursing home injuries, spinal cord injury, brain injury, fire and burn injuries, drug injuries, defective medical devices. Synergy's dedicated case specialists work for and on behalf of our legal client's lawyers, paralegals, and administrators and are available at all times. On the provider side, our staff have established relationships with hospitals, doctor's offices, and medical facilities to insure that accurate records are retrieved and made available in the Synergy platform in the shortest possible time.



Plaintiff Cases

- Vehicle accident
- Plane/Train accident
- Wrongful death
- Medical malpractice
- Product liability and recall
- Construction accident
- Premise liability
- Work accident
- Government liability
- Nursing home injuries
- Birth injury
- Spinal cord and brain injury
- Lead paint poisoning
- Fire and burn injuries



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